



810 EDI Error Messages

This document describes the error messages that are produced when an 810 is rejected. When an 810 is rejected, an outbound 824 is sent to the supplier that contains a reference to the original rejected 810 transaction, an error code and a message that describes the reason that the 810 was rejected.

The EDI specification for the 824 provides some guidelines on how to return error messages. The following fields from the 824 are relevant:

- A 3 character error code. Values include: A13, A76, A84, etc. This attribute is identified as **TED02** in the 824 specification.
- An 80 character error message that describes the error message. This attribute is identified as **NTE02** in the 824 specification. DP&L uses the first 48 characters of this area for a static error message and the remaining characters for a dynamic component that can be different for each rejected invoice. It is typically the case that the static error message is sufficient. However, in certain cases, data not contained in the original invoice is relevant to the error. An example of this is when an invoice is skipped because a cancel is pending. In this case, the reference to the cancelled 867 is returned in the dynamic component of the error message.

In the following table, read “<>” as “does not equal”.

Code (TED02)	Static Message (NTE02 - 1 to 48)	Dynamic (NTE02 - 49 to 80)	Explanation
A84	SUPPLIER DUNS NUMBER IS INVALID	Not used	DP&L maintains an internal table of active suppliers that support Bill Ready. If the supplier's DUNS number is not in this table, this error will be returned.
CRI	810 DOES NOT REFERENCE A VALID 867	If the referenced 867 is invalid because it is referenced by another 810, this field will contain the invoice number of the existing 810.	The 810 must reference a valid 867. An 810 may not reference an 867 that is referenced by another not-cancelled 810. If an 867 has been cancelled, it is not valid.

Code (TED02)	Static Message (NTE02 - 1 to 48)	Dynamic (NTE02 - 49 to 80)	Explanation
A84	TO-BE-CANCELLED 810 REFERENCE IS INVALID	Not used	The cancel or reversal 810 has referenced an original invoice (via the REF~OI REF02 field) that does not exist or has been previously cancelled.
ABN	810 HAS A NON-UNIQUE INVOICE NUMBER	Not used	The 810 has an invoice number that is not unique for the account and supplier.
A76	ACCOUNT IS NOT BILL-READY WITH THIS SUPPLIER	Not used	An 810 has been received from a supplier, where the supplier does not have an effective rate-ready agreement in place for the account.
A13	MAXIMUM NUMBER OF IT1 LOOPS EXCEEDED	Not used	The 810 has more than one IT1 loop.
A13	MAXIMUM NUMBER OF SLN/SAC RECORDS EXCEEDED	Not used	The 810 has more than twenty SLN/SAC records.
A13	INVALID PRODUCT/SERVICE ID (IT109)	Not used	The 810 contains an IT1 loop that has a classification type (IT109) that is not in the valid set: ACCOUNT, RATE, UNMET.
A13	MALFORMED EDI TRNX - SLN LOOP FOUND WITH NO IT1	Not used	The 810 is malformed. Every SLN loop must have a "parent" IT1 loop.
A13	SUM(AMOUNT) > MAXIMUM FOR TRNX	Not used	The sum of the amounts (SAC05) of the SLN loops is outside the range of \$-99,999,999.99 to \$99,999,999.99.
A13	SUM(AMOUNT) > MAXIMUM FOR IT1	Not used	Not currently used.
A13	MALFORMED EDI TRNX - NO IT1 LOOP	Not used	The 810 transaction did not contain an IT1 loop.
SUM	TRNX OUT-OF-BALANCE: SUM(SAC05) <> TDS01	Not used	The 810 transaction is out-of-balance, because the sum of the SLN charge amounts (SAC05) is different from the transaction total (TDS01).

Code (TED02)	Static Message (NTE02 - 1 to 48)	Dynamic (NTE02 - 49 to 80)	Explanation
SUM	TRNX OUT-OF-BALANCE: COUNT(IT1) <> CTT01	Not used	The 810 transaction is out-of-balance, because the number of IT1 loops is different than the 810 trailer indicates (CTT01).
A13	OUTSTANDING CANCEL 867 NOT ADDRESSED	The unique identifier of the cancelled 867, which has not been addressed.	If an original or re-issue 810 is received but a previous cancel 867 has not been addressed by a cancel 810, then the original or re-issue will be rejected. This is to prevent double-billing.
OBW	TRNX RECEIVED OUTSIDE BILLING WINDOW	Not used	An original or re-issue 810 is received outside of the Bill Ready Bill window.
DIV	START DATE IS GREATER THAN END DATE	Not used	The service period start date (DTM-150 DTM02) is greater than the service period end date (DTM-151 DTM02).
A13	SAC04 CODE VALUE IS NOT SUPPORTED	The SAC04 code that is not supported. Provided to help the supplier identify the offending SAC04 in the case that multiple SACs are passed.	The SAC04 code listed on one of the SLN loops is not in the valid set.
A13	NOTE TYPE CODE VALUE IS NOT SUPPORTED	Not used	The 810 contains a note, where the note type code (NTE01) is not "ADD."
A13	IT1 CLASS CODE VALUE IS NOT SUPPORTED (This validation is not currently performed)	Not used	The 810 contains an IT classification type (IT109) that is not "ACCOUNT."
A13	AMOUNT OF ORIG INVOICE <> CANCEL AMT	Not used	The cancel or reversal 810 has a different total transaction amount than does the original it references.
A13	867 REF OF ORIG INVOICE <> CANCEL 867 REF	Not used	The cancel or reversal 810 references a different 867 than does the original invoice that it is canceling.

Code (TED02)	Static Message (NTE02 - 1 to 48)	Dynamic (NTE02 - 49 to 80)	Explanation
AFB	810 REFERENCES AN 867 PRIOR TO A WRITE-OFF	Not used	The reversal 810 has been received after the supplier balance for this account has been wiped off.
AFB	LAST CYCLE BILL PRODUCED FOR SUPPLIER	Not Used	The 810 reversal has been received outside an open bill window and no more cycle bills are scheduled prior to a write-off of the supplier balance.